BOCA WEST
COUNTRY CLUB

MINUTES

MEETING:	Racquet Sports Committee
DATE:	April 7, 2026
MEMBERS PRESENT:	Steve Roth, Chairman; Robert Roth, Vice Chairman; Howard Attermann; Camille Bauer; Glen Friedman; Lisa Gold; Ronald Prague; Lee Raisfeld; Lisa Resnick; Janet Serle; Jodi Siegel; Sherry Zimet; Carl Bahm
MEMBERS ABSENT WITHOUT NOTICE:	None
PARTICIPANTS:	Rob Norton, Director of Racquet Sports Maria Tato, Racquet Sports Operations Manager Matt McInerney, Assistant Director of Racquet Sports
ISSSUE DATE:	April 9, 2026

The meeting was called to order at 1:30 P.M.

1. Steve Roth, Chair's Opening remarks:

    A. The Chair called the meeting to order and welcomed new and returning members
        a. The Committee is composed of 7 new members and 5 returning members.
        b. Janet Serle was designated as Committee secretary.
    B. Committee roles and objectives
        a. To discuss and provide recommendations for current, past, and proposed programming and related matters, including constructive feedback and suggestions for improvement.
        b. Members are expected to actively participate in discussions, contribute ideas, and remain engaged.
        c. Recommendations are reviewed by Racquet sports staff who make the final decisions on implementation.
        d. Prior Racquet sports committees were instrumental in developing successful programs such as Dinks league, Play for Pink, and Gold Rush.
        e. Meeting dates, times and locations are provided and communicated via email
            - A hard copy list of the 2026-2027 schedule were distributed to all members.
    C. Attendance Expectations:
        a. Members were asked to notify Steve Roth or Rob Roth of any scheduling conflicts that may prevent attendance.
    D. Play for Pink Recognition:
        a. Play for Pink was recognized as a highly successful event and fundraiser.
            - Camille Bauer was thanked for her leadership
            - Committee members were encouraged to volunteer to assist with future events.
    E. Leadership Acknowledgements
        a. Rob Norton was acknowledged as the New Director of Raquet Sports
            - He has been commended for introducing new programming, including highly successful Pro-Am events.
        b. Rob, Matt and Maria were acknowledged for all of their dedication, creativity, and commitment to enhancing the Member experience.
    F. Facility Update:
        a. The grand opening/ribbon cutting of the new Racquet Sports Center is anticipated in the second half of May, pending permit approvals.
        b. The ribbon cutting date is to be determined.

2. Racquet Sports Staff Reports
    A. Rob Norton, Director of Racquet Sports reports:
        a. Welcomed new Committee members and emphasized the importance of participation and fresh ideas.

b. Tournament Play:
   - A 15K tennis men's tournament is currently underway, offering 15 ATP points to the winner.
   - Players are ranked approximately 500-1000 in the world.
   - Players typically require 45 ATP points to advance to higher-level tournaments.
   - These events provide members with the opportunity to enjoy high-level tennis at no cost.

B. Construction Update:
   a. Construction is progressing on schedule; permits remain pending.
   b. Once 12 new pickleball courts are completed, the temporary courts will be removed.
   c. Covered pickleball courts require approximately 45 days to cure, compared to 30 days for uncovered courts.
   d. The temporary pickleball courts will be replaced with approximately 45 parking spaces as part of a reconfigured lot.
   e. Fourteen new tennis courts will be constructed adjacent to the new parking area, with anticipated completion in November 2026.
   f. Upon completion, the facility will include 25 pickleball courts and 24 tennis courts, including stadium courts.

C. Programming & Operations
   a. Planned programming includes extended weekday evening hours for pickleball, with staff and management present through closing.

D. Staffing Updates
   a. Bryan was welcomed back full-time as Head of Pickleball Programming and will also continue providing tennis instruction.
   b. Iris serves as Head Tennis Professional.

E. Padel Discussion
   a. Noted that there was success at some clubs and had limited interest at others.

F. Communication & Member Engagement
   a. Committee members were encouraged to serve as "beacons of information."
      - Sharing appropriate updates with members and relaying feedback to staff.
   b. A structured communication and feedback program is currently under development.
   c. Rob reiterated the department's open-door policy and emphasized transparency and accessibility.

G. Infrastructure
   a. Electrical work connecting the new pickleball facility to adjacent tennis courts is currently underway.

H. Pickleball Programming
   a. Open play formats were reviewed with a focus on inclusivity.
   b. The prior three-level open play system was discontinued due to mixed feedback.
   c. Ambassador programs are being developed to foster a more inclusive environment.
   d. A dedicated staff member is assigned to oversee pickleball open play.
   e. Skill-level evaluations will be conducted for new members.
   f. "POP" programming has improved inclusivity; expansion of similar offerings is under consideration.

I. Maria Tato, Racquets Operations Manager reports:
   a. We are approaching budgeting season.
   b. Recommendations for prior and future programming are appreciated.
   c. Rob, Maria and Matt can be reached in the racquet center, or by email or phone.

J. Matt McInerney, Assistant Director of Racquet Sports welcomed new members
   a. Current Programming & Events
      - Ongoing leagues include Tuesday Women's Blitz and Saturday Coed Premier.
   b. Upcoming events:
      - Spring Fling Tennis – April 18
      - Spring Fling Pickleball – April 19

K. Pro Shop Updates
   a. Pickleball paddles are in high demand; additional inventory has been ordered.
   b. Protective eyewear is available and strongly recommended for both pickleball and tennis.
      - Both tinted and clear options are available.
      - Clear eyewear is particularly recommended for use on covered courts.

L. Court Utilization
   a. Concerns regarding unused pickleball courts despite limited reservation availability were discussed.
   b. Contributing factors include league play, team practices, and no-shows.
   c. The potential implementation of a waitlist system is under consideration.
   d. Court Allocation & Technology
   e. Assignment of covered courts is under review.
   f. Existing reservation software, developed prior to pickleball expansion, is being evaluated for modification or replacement.
      - A decision is anticipated prior to the upcoming season.

3. General Discussion

A. The Committee commended the Racquet Sports staff for the exceptional organization and execution of events, noting a marked distinction compared to other clubs.
   a. After Action Reports are conducted to evaluate performance and identify opportunities for improvement.
   b. The staff reaffirmed its commitment to continuous improvement.

The meeting was arjourned at 2:30 PM.

The next Racquet Sports Committee meeting is scheduled for May 5th at 1:30 PM in the Board Room.